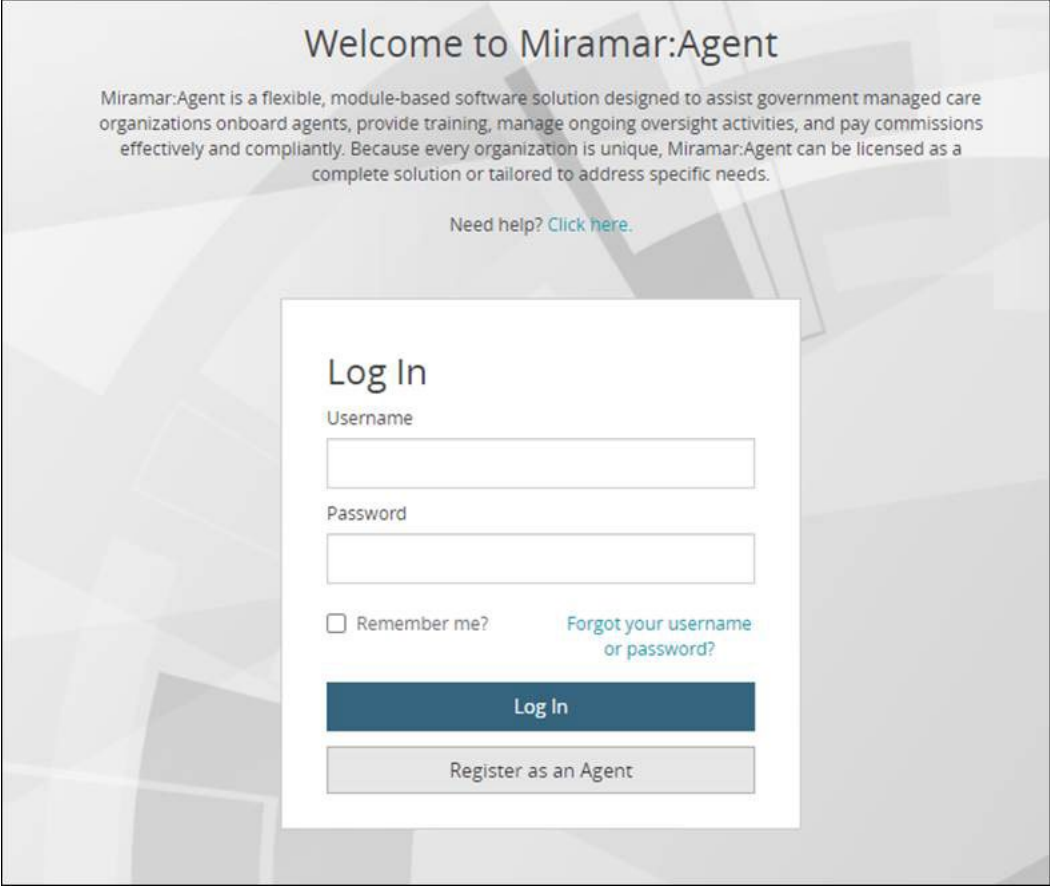


For Excellus/Univera MA, MAPD and Supplement products, Excellus accepts AHIP, The Convey Core, NABIP, and PinPoint Core equivalents. Agents can appoint with Excellus/ Univera through Convey's Miramar:Agent website at any time.

Training and credentialing through the **Miramar:Agent** platform can be accessed through this link; <https://www.miramar-agent.com/> (it is recommended to use **Microsoft Edge** as your browser, if possible)

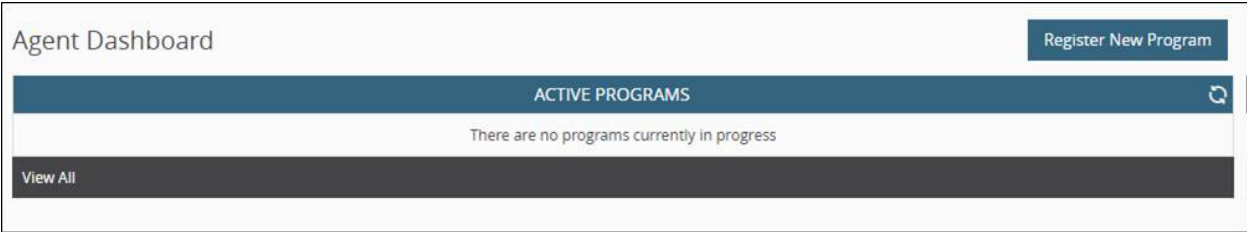
- For New Users: Select "**Register as an Agent**"
- For those returning to Miramar: Agent: **To login enter your username and password and then click "Log In"**
- **NEW STEP:** Users are now required to use multifactor authentication (MFA) when logging in to Miramar: Agent:
  - Upon Log-in, the user will be presented with a verification screen, asking for a verification code.
  - An email will be sent to the email address in the user's profile with a verification code.
  - The verification code is only good for five minutes. (If those 5 minutes have lapsed the user can request a new verification code from the verification screen.)
  - Once the account is authenticated it will take the user to their dashboard.
  - MFA verification will only need to be completed once every 30 days

If you have forgotten your user name or password, select the **option** above the log in button and you will be guided on how to retrieve that info.



**Steps:**

- To start the training, register for a program by clicking on the "**Register New Program**" button.



- The Registration Code for the **JSA** program is: **EHPJSA3123**
- Proceed through the program steps. Please note that during the workflow, you will receive three consent forms to approve;

- Two are for required background checks and one is to allow for a license check.
  
- The Excellus Product Training PDF is attached, should you wish to print and have handy for the Excellus product test.
  
- When you've completed all required steps, you will be notified that you are Ready To Sell.

**If you experience issues using Miramar:Agent**, we recommend the following:

1. be sure you are using a computer or laptop. Do not use an iPad or tablet
2. Use Edge as your browser if possible
3. allow pop-ups
4. clear cookies
5. close browser window (all windows - not just the current tab)
6. re-open browser
7. clear cookies again
8. log in; use private/incognito mode (optional, but helps)