For Excellus/Univera MA, MAPD and Supplement products, Excellus accepts AHIP, The Convey Core, NABIP, and PinPoint Core equivalents. Agents can appoint with Excellus/ Univers through Convey's Miramar:Agent website at any time.

Training and credentialing through the **Miramar:Agent** platform can be accessed through this link;

<u>https://www.miramar-agent.com/</u> (it is recommended to use **Microsoft Edge** as your browser, if possible)

- For New Users: Select "Register as an Agent"
- For those returning to Miramar: Agent: **To login enter your username and password and then click "Log In"**
- **NEW STEP:** Users are now required to use multifactor authentication (MFA) when logging in to Miramar: Agent:
 - Upon Log-in, the user will be presented with a verification screen, asking for a verification code.
 - An email will be sent to the email address in the user's profile with a verification code.
 - The verification code is only good for five minutes. (If those 5 minutes have lapsed the user can request a new verification code from the verification screen.)
 - \circ $\,$ Once the account is authenticated it will take the user to their dashboard.
 - MFA verification will only need to be completed once every 30 days

If you have forgotten your user name or password, select the **option** above the log in button and you will be guided on how to retrieve that info.

	Welcome to Miramar.Agent	
Miramar:Agent is a f organizations onboa effectively and cor	exible, module-based software solution designed to assist government manage rd agents, provide training, manage ongoing oversight activities, and pay commi npliantly. Because every organization is unique, Miramar:Agent can be licensed complete solution or tailored to address specific needs.	d care ssions as a
	Need help? Click here.	
	Log In	
	Username	
	Password	
	Remember me? Forgot your username or password?	
	Log In	
	Register as an Agent	

Steps:

• To start the training, register for a program by clicking on the "**Register New Program**" button.

Agent Dashboard		Register New Program
	ACTIVE PROGRAMS	ວ
	There are no programs currently in progress	
View All		

- The Registration Code for the JSA program is: EHPJSA3123
- Proceed through the program steps. Please note that during the workflow, you will receive three consent forms to approve;

- Two are for required background checks and one is to allow for a license check.
- The Excellus Product Training PDF is attached, should you wish to print and have handy for the Excellus product test.
- When you've completed all required steps, you will be notified that you are Ready To Sell.

If you experience issues using Miramar:Agent, we recommend the following:

- 1. be sure you are using a computer or laptop. Do not use an iPad or tablet
- 2. Use Edge as your browser if possible
- 3. allow pop-ups
- 4. clear cookies
- 5. close browser window (all windows not just the current tab)
- 6. re-open browser
- 7. clear cookies again
- 8. log in; use private/incognito mode (optional, but helps)