Existing Agents: to get started, log into your Priority Health [Medicare Certification Portal](). You do not need to re-register. Username will be your NPN and the password is the same as the one you created last year. If you cannot remember the password, use the forgot password feature on the home page.

First Time Agents:
To get started, you'll need to request to certify with Priority Health.

Please fill out and submit this form. After you've been approved you will receive an email and then, register in Pinpoint as a First-time visitor

1. Visit this link: https://priorityhealth.pinpointglobal.com/Apps/Medicare/default.aspx

2. Under First time visitors, click on 'Click here to register'
   a. **Registration ID**: Use your National Producer Number (NPN)
      ▪ Click on 'Lookup NPN using NIPR'
      ▪ Under the heading 'Search by SSN & Last Name' enter your social security number and your first and last name into the proper fields
      ▪ Click 'submit query'
      ▪ Click 'use this NPN'
      ▪ Click 'submit'
      ▪ Update your information and create a new password
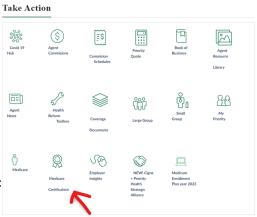   b. **Access Code**: PH2024

To take on-Demand self-paced training:
1. Click on 'Certifications'
2. Click on the 'Priority Health Product Certification Training' link

Once you have completed the Certification training, take the product test:
1. Click on 'Priority Health Product Certification Exam'
2. Click on 'Priority Health Attestation'
3. When complete, send us your **CMS certificate from AHIP**
   a. Click on "Certifications**"**
   b. Click on "Import Medicare Certificate of Completion"

If you do not have CMS certification, you will want to take from Pinpoint instead
A. Click on 'Certifications'
B. Click on the word 'Pinpoint', in the sentence, 'Switch to Pinpoint as your Medicare provider' then follow the instructions. Your certificate will upload automatically